

CUSTOMER REFUND / RETURN POLICY

Refund Policy

You may request a refund of any amounts charged by contacting customer service at support@poshmailbox.com. If for any reason you are not completely satisfied with any Perfectly Posh products purchased directly from Perfectly Posh via our website, you may request a refund within 30 days from the date of receipt for a full refund or exchange. Please provide your order number and the reason for your return with your email request. Refunds and exchanges will be made to the credit card with which the product was purchased.

Your refund includes only the cost of the product. It does not include the costs of shipping.

Return Policy

Before any product is returned to Perfectly Posh, the promoter or customer must contact customer support to obtain a *Return Merchandise Authorization* (“RMA”) number. Any package received without this information on the outside of the box may be refused and may result in a refund not issuing.

Advocate Refund and Return Policy

Please reference Perfectly Posh’s Policies and Procedures for the Refund Policy regarding Advocates.